

Knowledge grows

NBTA Fagseminar om sikkerhet

"By failing to prepare you are preparing to fail"

29. april, 2024

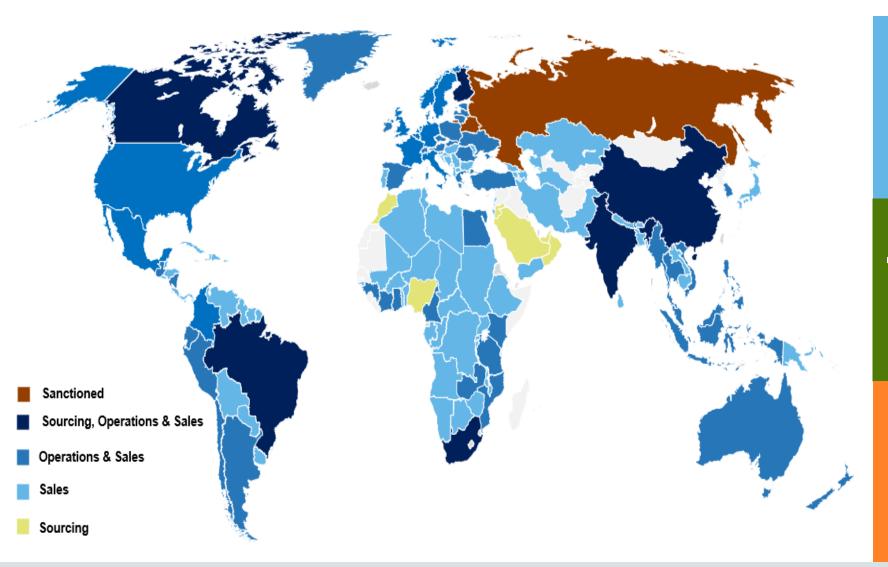
Roger Steen

Head of Security & Emergency Preparedness



Quote: Benjamin Franklin

Yara International



17,000

Employees Worldwide

11.6
Billion USD revenue

28
Production plants

160
Countries with sales

10,800

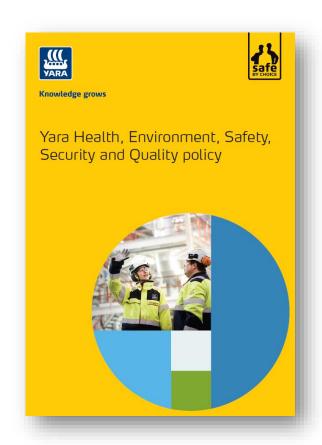
Yara-branded retail outlets globally



Yara HESQ

Safe BY CHOICE

We protect our **people**, **environment**, **assets** and **reputation** from internal and external threats and potential emergencies

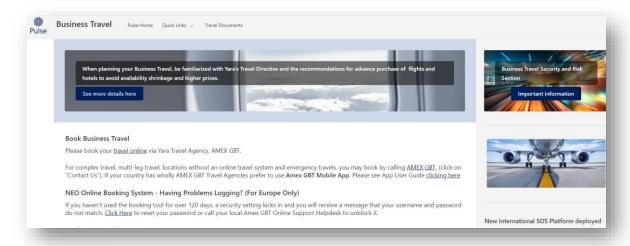


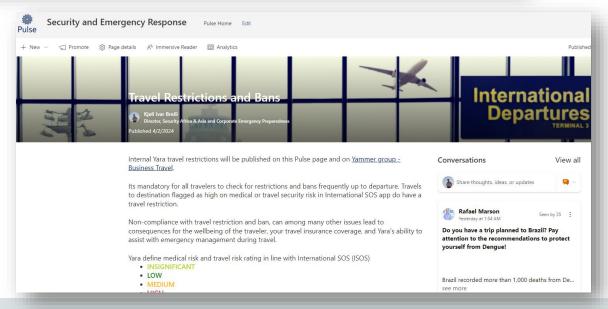






Internal Information Platforms







Point of Contact

- Yara Crisis Manager on Duty
- International SOS



Vi ønsker å unngå:





Ende opp på feil sted til feil tid.



Satt fast i et usikkert miljø.



Skadet/syk og fast på et dårlig sykehus.



Reiseprinsipper

The hierarchy of controls methodology is used to identify ways to implement systems of controls to protect workers from threats and hazards.

Yara uses **International SOS** as business travel service provider, to rate **medical** and **security** risks for a country.

- For travel to a country that is defined as MEDIUM or higher all business travellers are required to complete a Travel Security
 Course prepared by Yara Security.
- For countries / destinations defined HIGH and above, shall seek advice from Yara Security.

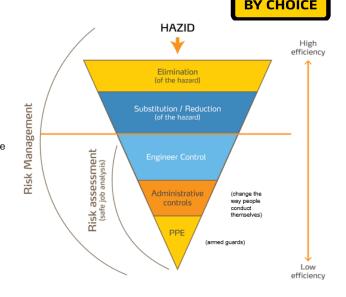
Elimination – Physically remove the risk

Substitution - Replace / distribute the risk

Engineering Controls - Security by design and structure

Administrative Controls - Security by behavior

PPE- Security by physical protection



When assessing business travel to a location defined HIGH or above, Yara Security uses the hierarchy of control methodology, in the same way as any other risk-based decision is taken in the company. Security professionals employed with the Yara Security Team confer with the responsible business manager if the trip can be eliminated (physically remove the risk) or substituted (reduce risk by replace). If this is not possible measures are put in place to protect the business traveller. The most efficient measure is linked to engineering controls - through journey management plans, movement controls, and geographical restrictions internal to the High-risk destination. As such the travel plan further defines the location for the activity in detail. Attention is dedicated to administrative controls - through training and awareness to assure the travellers behave in a way that mitigates risk.

The last and least efficient measure we use is physical protection. This is only used in instances where engineering controls and administrative control measures are not sufficiently reducing the risk exposure of the traveler. In such instances security professionals with extended training and experience from traveling in high-risk areas, including conflict zones, participate and lead the business trip.

Some measures

- Meet and greet at airports
- Own land transport
- Selected hotels
- Restrictions on activity
-



Yara Security Information Service Providers



Available for all Yara staff

Business Travellers



- ISOS App & Desk Top tool
- Medical & Security risks for mobile workforce (domestic and international travel)

Operational awareness



SEERIST

 Security, political risks linked to operations – country / asset level.

Available for Yara Security



- Travel Tracker
- Asset Tracker
- Crisis & Security Consulting



Crisis & Security Consulting



- Geopolitical Risk Monitoring
- Strategic Analysis
- E&C monitoring
- Financial monitoring



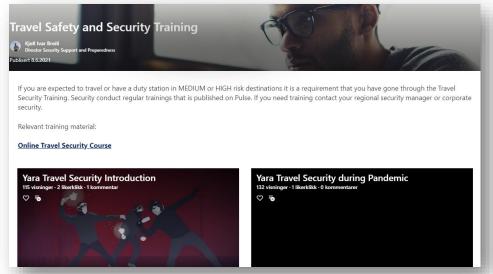
Incident monitoring – all hazards and threats

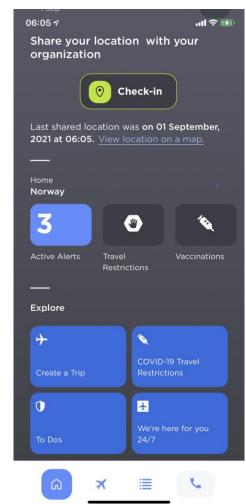


Å forberede den reisende















Vaksinasjoner





- ✓ Tetanus, diphtheria, polio, typhoid, hepatitis A, hepatitis B, yellow fever, meningitis, rabies, cholera
- ✓ Vaccines required and recommended for a business travel will normally be covered by Yara, you shall contact local HR unit for more information how to proceed
- ✓ If an employee for personal reasons is not willing to follow the medical requirements and advices provided, the direct line manager and HR shall be informed and personal responsibility shall be documented



Å forhindre reiser ved forhøyet risiko



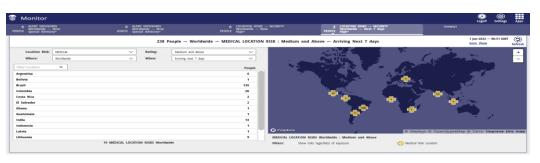
Travel Restrictions April 2024

REGION	COUNTRY	MEDICAL HAZARD	SECURITY THREAT	CYBER THREAT	RESTRICTION ENDS	FOR MORE INFORATION
YAA	Nigeria*	x	x	x	30.04.2024 (extended)	Contact RSM YAA
YEU	Israel		х	x	30.04.2024 (extended)	Contact RSM YEU
YEU	Lebanon		x		30.04.2024 (extended)	Contact RSM YEU
YEU	Jordan		x		30.04.2024 (extended)	Contact RSM YEU



Travel Ban April 2024

REGION	COUNTRY	MEDICAL HAZARD	SECURITY THREAT	CYBER THREAT	RESTRICTION ENDS	FOR MORE INFORATION
YEU	BELARUS		×	×	31.05.2024 (extended)	Contact RSM Europe
YEU	UKRAINE		×	×	31.05.2024 (extended)	Contact RSM Europe
YEU	RUSSIA		×	×	31.05.2024 (extended)	Contact RSM Europe
YEU	Moldova*		×	×	30.04.2024 (extended)	Contact RSM Europe







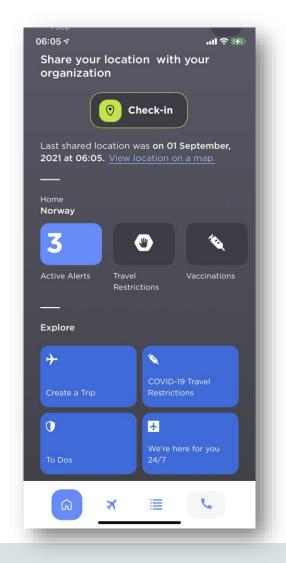






Håndtere hendelser









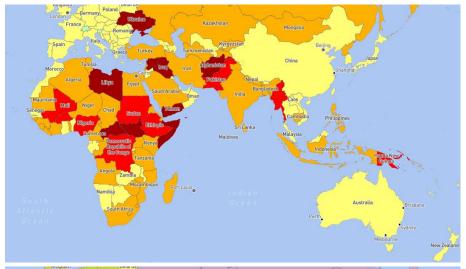


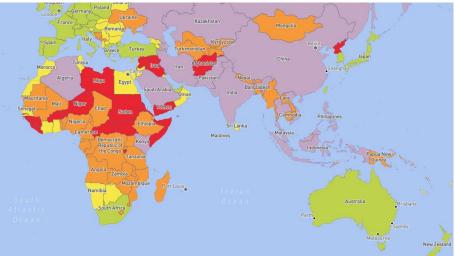




Gyldig reiseforsikring en forutsetning







- Reisende opp til MEDIUM risk (medisinsk / sikkerhet) er dekket av standard reiseforsikring.
- For reiser til over MEDIUM tilleggsforsikring er påkrevd (individuell prosess)
 - Yara har forhåndsdefinert land / regioner og antall reiser hvor tilleggsforsikring er påkrevd for å forenkle godkjennelsesprosessen.
- Den reisende <u>skal</u> alltid forsikre seg om at reiseforsikringen gjelder for den aktuelle reisen



Noen som passer på fra hjemmebasen....



Vakthavende (Crisis Manager on Duty)

- Denne vaktrollen har ansvaret for å bistå med alle former for kriser som kan oppstå i organisasjonen, herunder også å bistå reisende
- Kan yte bistanden og har fullmakt til å forplikte virksomheten økonomisk før forsikringsselskapet kommer på banen
- Tilgjengelig 24/7
- Rapporterer til Yaras sikkerhets og beredskapssjef



Våre erfaringer



Viktig å samle erfaringsdata for målrettet opplæring og tiltak!

- Akuttinnleggelser
- Medisinsk evakueringer
- Tap av pass og kredittkort bistand med å få dette på plass
- Sikkerhetsrelaterte evakueringer
 - Security relatert (konflikter/krig)
 - Forventet ekstremvær (Hurricanes etc)

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Oppsummering



Organisasjon

- Etablere reiseregler og en ordning for opplæring
- Avklare når det ikke er greit å reise og hvem som bestemmer dette
- Etabler ordning for å bistå den reisende før og under reise om behov oppstår og at denne bistanden har fullmakt til å forplikte virksomheten, for eksempel med:
 - Å kunne garantere for økonomi inntil forsikringsselskapet kan bekrefte at de dekker utlegg
 - Kunne oppsøke skadelidt ved behov

Individuelt

- Følg virksomhetens reiseregler
- Være en kompetent reisende
- Forberede reisen
 - Vaksiner
 - Oppdatere seg på risikoinformasjon om reisestedet
 - Ha nødvendig kontaktinformasjon ved akutt behov for hjelp





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